



TECHNOLOGY REQUIREMENTS

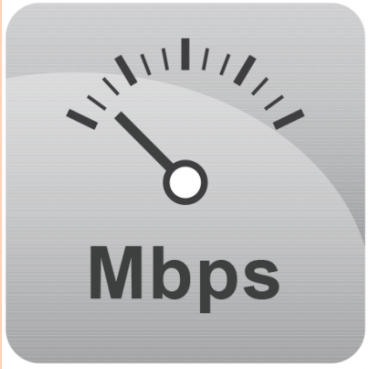
PERSONAL COMPUTER

Since KWB 2018 is considered an *outside of the University of Phoenix research summit*, it is recommended that a **personal device** be used to access events. Using University of Phoenix equipment may hinder your experience due to the WebRTC framework for the web that enables Real Time Communications in the browser.



STRONG BANDWIDTH

A strong standard internet connection is 1.0 Mbps – 1.5 Mbps Upload and Download speeds. If you have a slower connection speed, consider joining using the free Shindig app on your mobile device or tablet and use 4G. Another option for participating with a slow connection speed is to join the Shindig platform using only your audio.



USE GOOGLE CHROME

Due to WebRTC which provides high-quality communications used in voice and video chat applications, it is necessary that you login using Chrome. You may download the Google Chrome browser for any desktop.



PROVIDE ACCESS TO YOUR WEB CAMERA AND MICROPHONE

Please be sure to click "allow" to enable webcam and mic/speakers or headphones if prompted. Please be sure that you have a working webcam and mic/speakers or headphones. Tips for turning your webcam and audio on/off are included below.



A MOBILE APP IS AVAILABLE

With the Shindig mobile app you can virtually attend the KWB Research Summit from anywhere, at anytime. You can now have the same interactive experience as the desktop version from the convenience of your mobile device. The app is free to download.

